



LOMA LINDA UNIVERSITY
MEDICAL CENTER

SecureAuth OTP User Guide

For Mac, iOS, Windows,
and Android

System Requirements

- MAC OS 10.6 or greater / iOS Tablet or Phone / Windows 7 or greater / Android Tablet or Phone
- If you are installing the VPN software on your MAC or PC, we highly recommend that the SecureAuth OTP software be installed on your mobile device (if possible).
- If you are installing the VPN software on an Android tablet or iPad, we highly recommend that the SecureAuth OTP software be installed on your Mac or PC computer (if possible).

Hyperlinks

- [Mac – SecureAuth OTP Installation](#)
- [iOS – SecureAuth OTP Installation](#)
- [Windows – SecureAuth OTP Installation](#)
- [Android – SecureAuth OTP Installation](#)

Disclaimer

Your computer or mobile device must have the system requirements listed above to use the VPN access software. **Help Desk x48889 (909-558-8008)** can give suggestions on how to add needed components to your home computer; however, these may impact other applications you currently have installed.

Please understand that we cannot be responsible for your home computer. If Help Desk is unable to help you set up the VPN, you may wish to have computer looked at and upgraded by a PC specialist. Documentation on how to connect is provided, but support beyond that is not.

Mac – SecureAuth OTP Installation

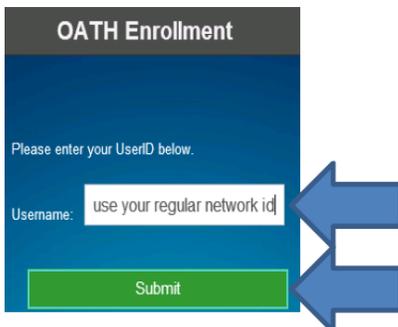
1. Search and download **SecureAuth Authenticate** from the iTunes App Store.



2. Once installed, click on the magnifying glass, locate and click on SecureAuth OTP app.
3. You will see the following box, enter <https://secureauth.llumc.edu/secureauth998> in the Server URL field:



4. When prompted, enter your Medical Center username and press submit:



5. On some devices, you might be prompted to create a PIN to unlock the OTP generator.
6. From this screen choose how you want to receive your code and press submit.



OATH Enrollment

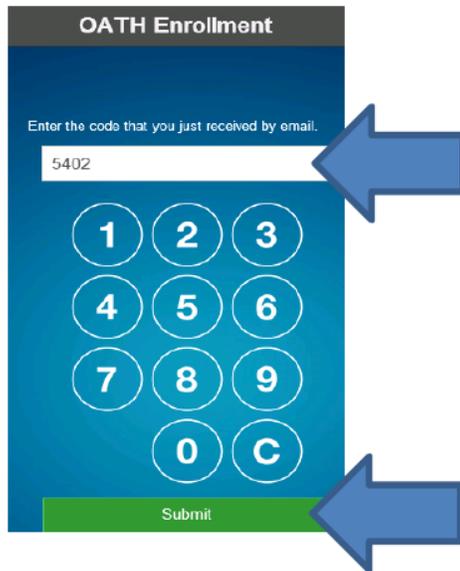
Please choose the delivery method for your Registration Code.

- E-mail : xxxxx@fu.edu
- Voice : xxx-xxx
- SMS/Text : xxx-xxx

Submit

A blue arrow points to the Submit button.

7. Enter the code you received and press submit:



OATH Enrollment

Enter the code that you just received by email.

5402

1 2 3
4 5 6
7 8 9
0 C

Submit

Two blue arrows point to the code input field and the Submit button.

8. Enter your **username** and **password**, then press submit:



OATH Enrollment

Please enter the password associated with your User ID.

Username:

Password:

Submit

A blue arrow points to the Submit button.

9. When you see a box similar to the following, the process is complete. This six digit code can now be used to log into the AnyConnect VPN:



10. SecureAuthOTP only needs to be installed on a single device. You do not need to have it installed on every device you plan to use for VPN.

iOS – SecureAuth OTP Installation

1. Open the App store. Search for and install SecureAuth Authenticate:



2. Once installed, click on the magnifying glass, locate and click on SecureAuth OTP app.
3. You will see the following box, enter <https://secureauth.llumc.edu/secureauth998> in the Server URL field:



4. When prompted, enter your Medical Center username and press submit:

OATH Enrollment

Please enter your UserID below.

Username: use your regular network id

Submit

5. On some devices, you might be prompted to create a PIN to unlock the OTP generator.
6. From this screen choose how you want to receive your code and press submit.

OATH Enrollment

Please choose the delivery method for your Registration Code.

E-mail : xxxxx@fu.edu

Voice : xxx-xxx

SMS/Text : xxx-xxx

Submit

7. Enter the code you received and press submit:

OATH Enrollment

Enter the code that you just received by email.

5402

1 2 3

4 5 6

7 8 9

0 C

Submit

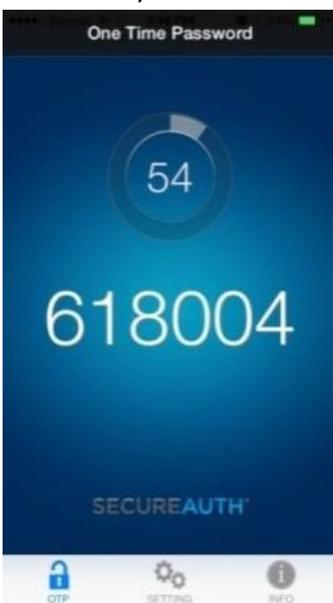
8. On the next screen, enter your password then press **Submit**. The username field should already have your username entered:



9. You will see the following screen for 20-40 seconds:



10. When you see this screen, this process is complete. The six digit code can now be used to log into the AnyConnect VPN:



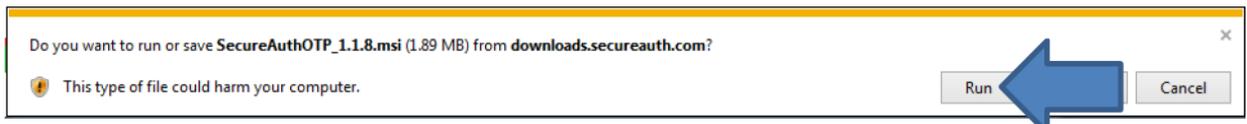
- SecureAuthOTP only needs to be installed on a single device. You do not need to have it installed on every device you plan to use for VPN.

Windows – SecureAuth OTP Installation

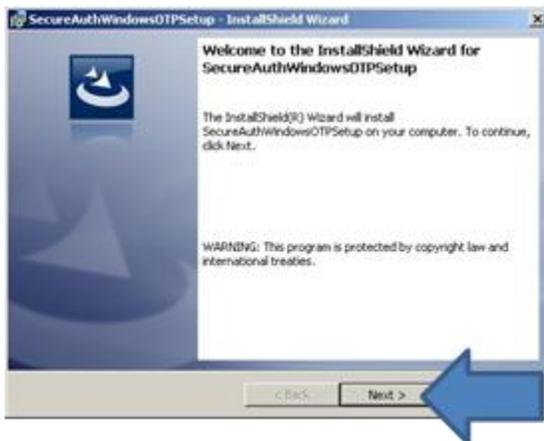
- To begin the installation, click the following link:
<https://www.secureauth.com/Support/Downloads/Client-Applications.aspx>
- Scroll down to the section titled **SecureAuth OTP for Microsoft Windows** and click on **Download**:



- Click **Run** to start the install for the software:



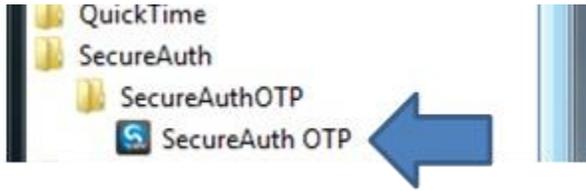
- Click **Next** on the following window:



- Click **Install** on the following window:



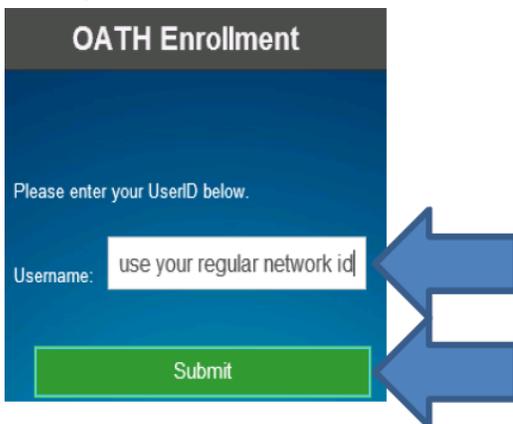
6. Once complete, navigate to your Start menu, click on All Programs or All Applications, navigate to the SecureAuth folder, and then click on SecureAuth OTP:



7. The next window that opens is black, similar to the following image. Enter: <https://secureauth.llumc.edu/secureauth998> in the field,, then click the Register button:



8. Enter your medical center username in the next window and click Submit:



9. Select the method of delivery for your SecureAuth pin and click **Submit**:

OATH Enrollment

Please choose the delivery method for your Registration Code.

- E-mail: xxxxx@llu.edu
- Voice : xxx-xxx-3590
- SMS/Text : xxx-xxx-3590

A blue arrow points to the Submit button.

10. Enter the code you received and press **Submit**:

OATH Enrollment

Enter the code that you just received by email.

1 2 3
4 5 6
7 8 9
0 C

[Please click here to use an alternate registration method.](#)

A blue arrow points to the Submit button.

11. Enter your **username**, if needed, and **password**, then press **Submit**:

OATH Enrollment

Please enter the password associated with your User ID.

Username:

Password:

A blue arrow points to the Submit button.

12. When you see a box similar to the following, the process is complete. This six digit code can now be used to log into the AnyConnect VPN:



13. SecureAuthOTP only needs to be installed on a single device. You do not need to have it installed on every device you plan to use for VPN.

Android - SecureAuth OTP Installation

1. Search and download free **SecureAuth Authenticate** app from the Google Play store.



2. Once the install is complete, locate and launch the app. You will see the following box, enter <https://secureauth.llumc.edu/secureauth998> in the **Server URL** field:



3. When prompted, enter your Medical Center **username** and tap **Submit**:



4. On some devices, you might be prompted to create a PIN to unlock the OTP generator.
5. From this screen choose how you want to receive your code and tap **Submit**.



6. Enter the code you received and tap **Submit**:



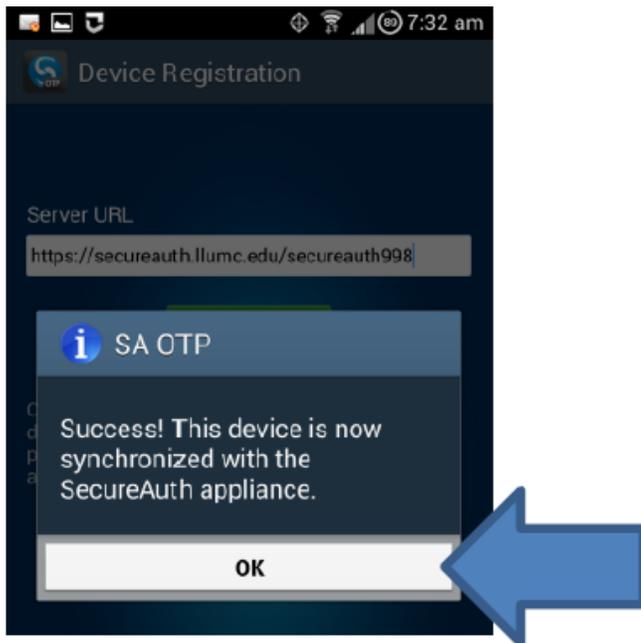
7. On the next screen, enter your **password** and then tap **Submit**. The username field should already have your **username** entered:



8. You will see the following screen for 20-40 seconds:



9. Once the process is complete, you will see the following screen, tap **OK**:



10. When you see this screen, this process is complete. This six digit code can now be used to log into the AnyConnect VPN:



11. SecureAuthOTP only needs to be installed on a single device. You do not need to have it installed on every device you plan to use for VPN.