VPN AnyConnect User Guide
For Android and iPad

System Requirements
- Android Tablet or iPad (Phones are not supported at this time)
- SecureAuth OTP client installed on either your computer or mobile device (See SecureAuth OTP installation document for instructions on how to install)

Hyperlinks
- Android – AnyConnect Installation
- Android – Citrix Installation
- Android – Remote Desktop Installation
- Android – Disconnect Session
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- iPad – Citrix Installation
- iPad – Remote Desktop Installation
- iPad – Disconnect Session

Disclaimer
Your computer or mobile device must have the system requirements listed above to use the VPN access software. Help Desk x48889 (909-558-8008) can give suggestions on how to add needed components to your home computer; however, these may impact other applications you currently have installed.

Please understand that we cannot be responsible for your home computer. If Help Desk is unable to help you set up the VPN, you may wish to have computer looked at and upgraded by a PC specialist. Documentation on how to connect is provided, but support beyond that is not.
Android - AnyConnect Installation

1. Search for “Cisco AnyConnect ICS” on the Google Play Store and install it.
2. Open AnyConnect ICS+ and accept the EULA.
3. Tap on the word **Connection**:

4. Tap on the words **Add New VPN Connection**:

5. Tap on **Description** and provide a description of the connection and tap **OK**:

6. Tap on **Server Address** and enter the server address [https://anyconnect.llumc.edu/mc](https://anyconnect.llumc.edu/mc) and tap **OK**:

7. Tap on **Advanced Preferences**:
8. Place a check mark in the box located to the right of Connect with IPsec, tap done at the bottom (not shown):

9. You will be returned to the following page, tap Done at the bottom (not shown):

10. Tap on Advanced Preferences in the application title bar to return to the previous screen.

11. Return to AnyConnect VPN, slide the toggle from Off to On to initiate connection. The screen will dim and will look like the following while the connection attempts:
12. Enter your username and password. The second password is actually the PIN from the SecureAuth OTP application. Once all three are entered, tap connect to begin the connection:

![Image of a login screen](image1)

13. Wait while the connection is attempting to be established:

![Image of a waiting screen](image2)

14. You will need to check off I trust this application and then tap OK to proceed:

![Image of a trust warning](image3)

15. Tap Accept on the Terms of Connection to proceed:

![Image of a terms screen](image4)
Android – Citrix Installation

1. This process needs to be completed while connected to LLUH-Safe or while your VPN session is active.
2. Launch Citrix Receiver.
3. Locate and tap on Add Account at the bottom of the Citrix application screen.
4. In the Address field, enter https://ctxweb.mc.ad.lluahsc.org In the User Name field, enter your LLEAP or email user name and in the Domain field enter: MC. Tap Add:

5. You will be returned to the Citrix Receiver start page. Tap on the pencil to the right to edit the entry:

6. Change the entry in the field labeled Type from XenApp Services to Web Interface, by tapping on the triangle to expand the options:
7. The new window will look similar to the following. Tap **Update** to save the changes:

![Citrix Receiver Edit Account](image1)

8. You will be returned to the start window. Tap on the name to launch Citrix:

![Citrix Receiver Accounts](image2)

9. The application should open to this Citrix page. Enter your LLEAP / email user name and password and tap **Log On** to access your available Citrix applications:

![Citrix Login Page](image3)
Android – Remote Desktop Installation

1. If you have been assigned a personal computer at the Medical Center and need to remote into it, follow these steps.
2. Navigate to the Google Play Store and search for Microsoft Remote Desktop. Download and install the application:

3. Locate and launch the Microsoft Remote Desktop application on your tablet. It will be named RD Client:

4. This is the first screen that you will see. Select the + symbol to add your computer:

5. Selecting the + symbol opens another menu. Tap on Desktop:

6. Tap the PC Name field:

7. Enter your computer host name. This is usually something like: MC0xxxxx. Once complete tap Save:
8. You will be returned to the previous window, but should now see your computer name on the screen:

9. Before attempting to connect to your remote desktop ensure that you are on LLUH-Safe or have an active Anyconnect VPN session.

10. Tap on your computer icon. A certificate window will open. Tap the checkbox that states: **Don’t ask me again for connections to this computer**, then tap on **Connect**:

11. Enter in your **username** as: “mc\username” followed by your **password**. Once complete, tap **Connect**:

12. Wait while your Remote Desktop connection is established and your desktop is loaded:

13. When you are done using your remote desktop, tap on the computer name near the keyboard icon. This will bring up sidebars. Tap on the X next to your computer to disconnect your session:
Android – Disconnecting Session

1. To disconnect your AnyConnect session, return to the AnyConnect application and slide the toggle from on to off:

   ![Android AnyConnect screenshot](image)

iPad – AnyConnect Installation

1. Launch the AppStore.
2. Search for and download Cisco AnyConnect:

   ![iPad AppStore screenshot](image)

3. Once the install is complete launch the application. Tap OK to the following notice:

   ![Cisco AnyConnect notice](image)

4. Tap on Add VPN Connection:
5. Provide a description and enter **https://anyconnect.llumc.edu** in the Server Address field:

![VPN connection setup](image1)

6. Tap on **Advanced** and enable **Connect with IPSEC** and **EAP-AnyConnect** should be the **Authentication** type:

![VPN connection setup](image2)

7. Return to the previous screen and save the changes.
8. To logon to VPN, toggle on the slider to launch AnyConnect VPN.
9. You will then be prompted for your user name, password and second password. The second password is your numerical PIN from the SecureAuth OTP application:

![Login screen](image3)

10. Launch Citrix Receiver to access the applications you need or launch Microsoft Remote Desktop to connect to your computer.
iPad – Citrix Installation

1. Launch the AppStore.
2. Search for and download the Citrix Receiver for iPad:

3. Tap the **FREE** button followed by the **INSTALL APP** button:

4. Tap the newly installed Citrix app and then tap on **Setup Existing App Store** in the upper left. Enter in the following address: *https://ctxweb.mc.ad.lluahsc.org/citrix/pnagent/config.xml*

5. Tap on **Next**, and then fill out the following:
   Username – Your LLEAP or email username.
   Password – Your LLEAP or email password.
   Domain – MC

6. Tap on **Save**.
iPad – Remote Desktop Installation

14. If you have been assigned a personal computer at the Medical Center and need to remote into it, follow these steps.
15. Navigate to the App Store and search for Microsoft Remote Desktop. Download and install the application:

16. Locate and launch the Microsoft Remote Desktop application on your iPad. It will be named RD Client:

17. This is the first screen that you will see. Select the + symbol to add your computer:

18. Selecting the + symbol opens another menu. Tap on Add PC or Server:

19. Tap the PC Name field:

20. Enter your computer host name. This is usually something like: MC0xxxxx. Once complete tap Done:

21. You will be returned to the previous window, but should now see your computer name in the top field:
22. **Select the User Name field** and enter it in as mc\<username>. Leave the password field blank and tap **Save**:

23. **Review your entries** and tap **Save** again:

24. The Microsoft Remote Desktop opening window will now show your newly created connection.

25. Before attempting to connect to your remote desktop ensure that you are on LLUH-Safe or have an active Anyconnect VPN session.

26. Tap the connection you created to launch your remote desktop connection. Enter your password when prompted and tap **Done**. **DO NOT store user name and password**:

27. Tap **Accept** on the next window:

28. Wait while your Remote Desktop connection is established and your desktop is loaded:
29. When you are done using your remote desktop, tap on the computer name near the keyboard icon. This will bring up sidebars. Tap on the X next to your computer to disconnect your session:

![iPad – Disconnecting Session](image)

1. To disconnect your AnyConnect session, return to the AnyConnect application and slide the toggle from on to off. This will disconnect your session.

![iPad – Disconnecting Session](image)